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Release**

Renewals Made Easy: Auto-Renewal Coming to Shelby County Libraries

Busy library members now have one less thing to worry about thanks to a new renewal policy. Shelby County Library System is pleased to announce that as of March 1, 2020, all libraries in the system will automatically renew eligible materials checked out to library cardholders. All patrons are automatically enrolled and there is no need to sign up for the new service. Mary Campbell, Director of Pelham Public Library, is excited about this new service, "We really think auto-renewal will benefit our users. We know how busy everyone is, and renewing your library items will now be one less thing you have to remember to do. This will hopefully cut down on overdue fees for our users as well."

Library materials that have not been requested by another customer and are eligible for renewal will now auto-renew 3 days before their due date. Auto-renewal sets the new due date from the original due date, and courtesy notices will reflect which items did or did not auto-renew. Items that are not renewable include items from Hoopla and Overdrive, items with holds pending for other patrons, and items that have reached the renewal limit. Library cardholder accounts must be current and in good standing for auto-renewal to process. Items on expired accounts and accounts with more than \$3 in fines will not auto-renew.

Notices will be sent via email, and all library cardholders are asked to verify that their library accounts include a current email address. Shelby County Libraries reminds cardholders that they are responsible for monitoring the status of items checked out to a card. Any items that cannot be renewed must be returned by the due date or late fees will be accrued. Online and phone renewal services will remain active at this time. Library members with additional questions or concerns are encouraged to speak with their home libraries.

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